

Louisiana Orthopedic Surgery Center



Understanding Your Bill

Louisiana Orthopedic Surgery Center is a participating provider in most managed care health benefit plans. Most health plans require pre-certification from your insurance company. It is your responsibility to obtain this pre-certification from your insurance company. Usually, your doctor's staff will assist you. If pre-certification is not obtained, your medical insurance may not cover the cost of your surgery.

It is Louisiana Orthopedic Surgery Center's policy that any unmet deductibles, co-insurance, co-pays, or other non-covered charges are to be paid prior to the date of service. After your procedure, a claim will be submitted to your insurance company for payment of services rendered.

Here is an explanation of the bills you will receive:

1. LOUISIANA ORTHOPEDIC SURGERY CENTER'S BILL

- a. You will receive a bill from us for what is known as the facility fee. This fee is for the staff and equipment we provide for your safe and successful experience here. Questions and payments regarding your surgery center billing should be addressed to our billing office at 225-765-3111.

2. PHYSICIAN'S BILL

- a. Your surgery will be performed by your physician. Since the physician is not an employee of the Center, he/she will bill you separately. You must address all payments to that office.

3. ANESTHESIOLOGIST'S BILL

- a. The anesthesia you receive during your surgery will be provided by an anesthesiologist and/or a certified registered nurse anesthetist. The anesthesia staff will give you either sedation or general anesthesia and will monitor you throughout your surgery. You will receive a separate bill for these services. You must address all questions regarding these services and send all payments to that group or physician.

We realize that these multiple bills can be confusing. Our staff will do their very best to help you with questions and guide you to the proper sources of information.